IN THE DRAWINGS

Applicant respectfully requests approval of the following drawing changes. Specifically, Figure 4 has been amended to change "RPS" to "PRS". Figure 7 has been amended to delete GE IndSys, ".indsys.ge.com/", GE Industrial Systems, "@indsys.ge.com", and an icon following the Edit icon. Figures 8, 16, 17, 18, and 20 have been amended to change "GE Home" to C Home and "IndSys Home" to B Home. Figure 19 has been amended to delete GE and GE Industrial Systems, and change "Gagnon, John D" to "Gagnon". Figure 21 has been amended to change "Distributor Performance for" to "Distributor Performance", to delete numbers located on the graphs, and to delete the date and time of generation of the dashboard. Applicant submits replacement drawing sheets incorporating the changes to Figures 4, 7, 8, 16, 17, 18, 19, 20, and 21. Also submitted herewith are annotated Figures 4, 7, 8, 16, 17, 18, 19, 20, and 21, reflecting the requested changes in red ink. No new matter has been added.



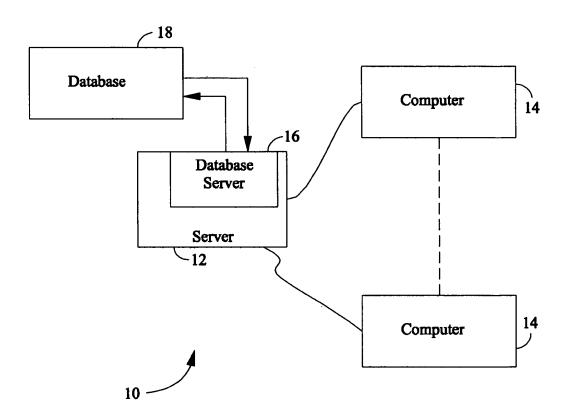
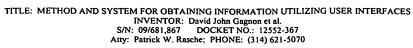


FIG. 1





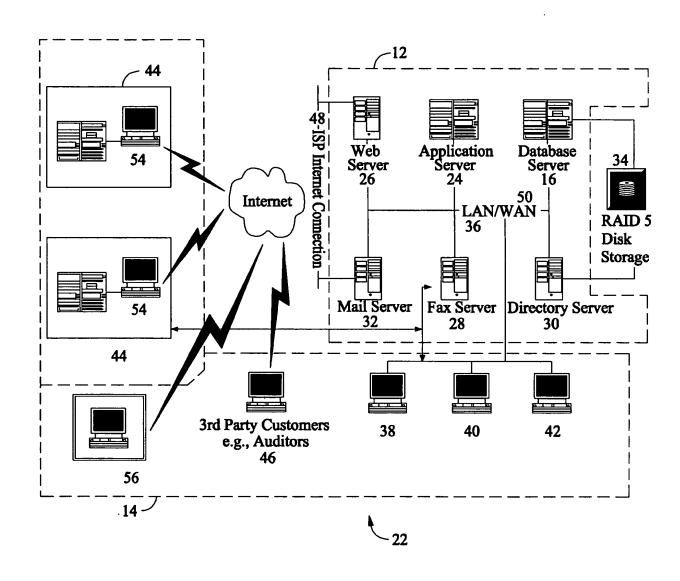


FIG. 2



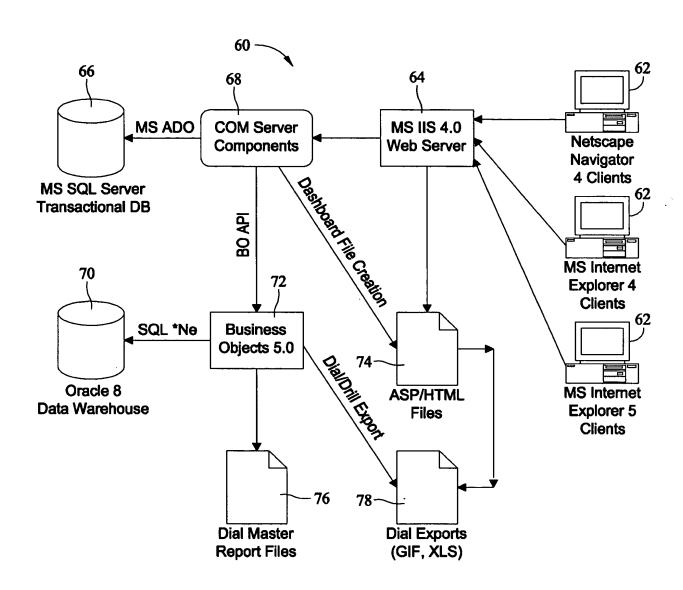


FIG. 3



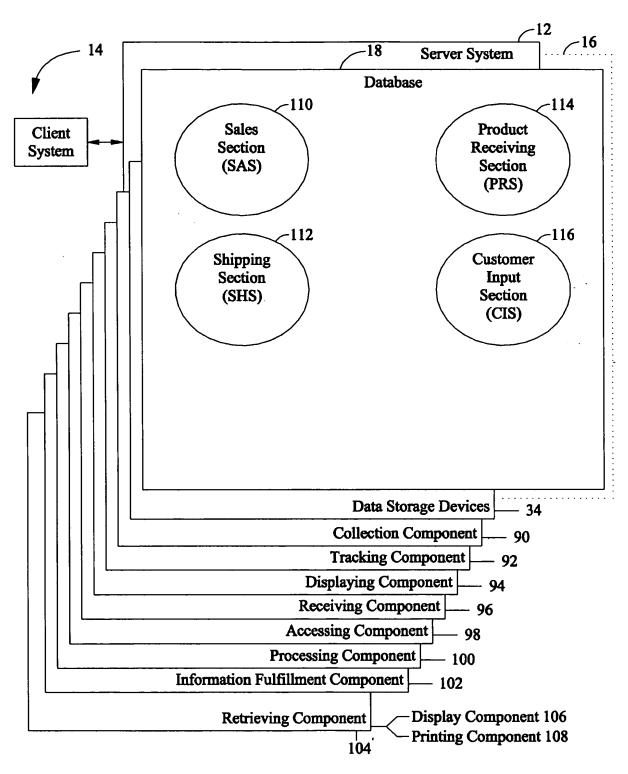


FIG. 4





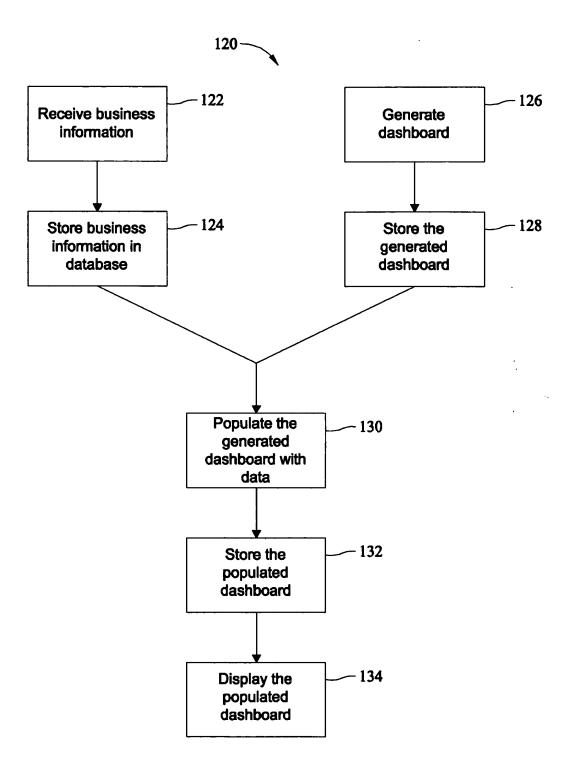


FIG. 5



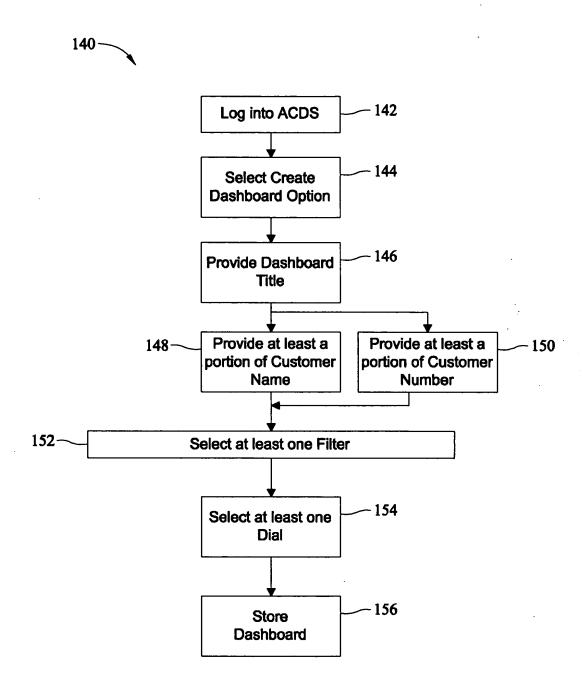
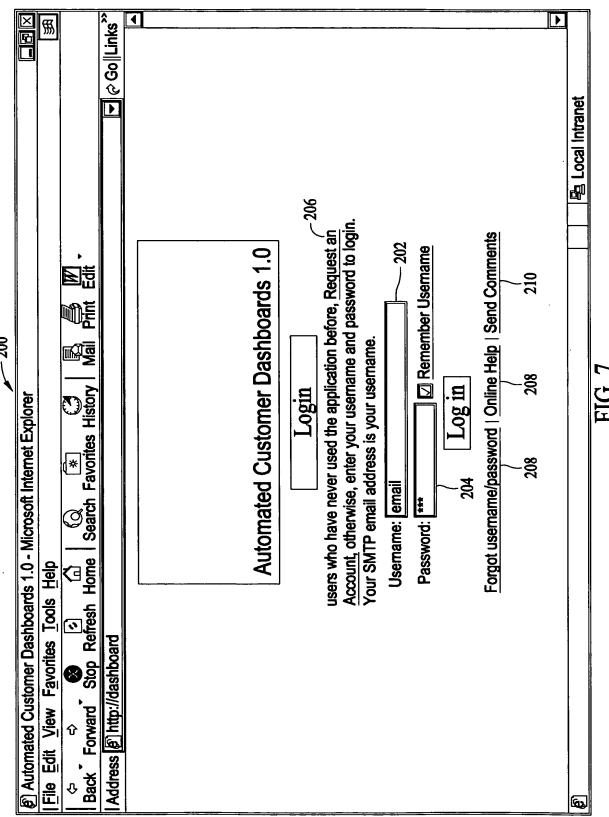
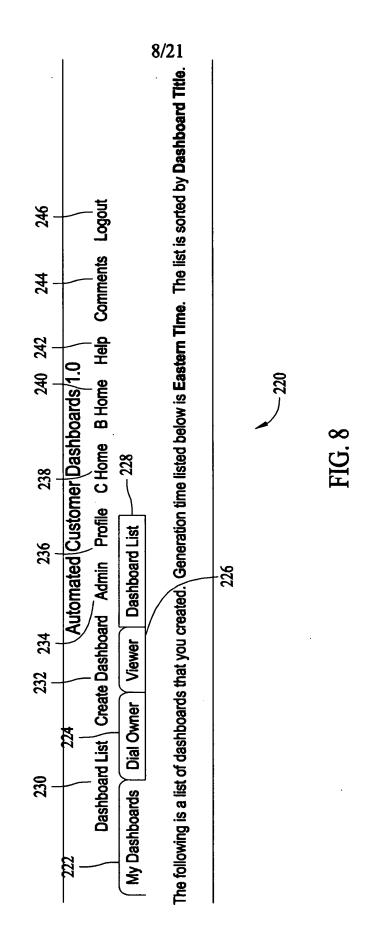


FIG. 6











9/21 266 Customer Dashboard application has predefined dashboard templates that help you create your dashboard faster. These templates will) have preselected dials. The templates are created for your convenience. You can change the dials on a dashboard at any time during dashboard creation or editing even if you select a template to create the dashboard. Listed below are the preselected dials for each 262 Create Dashboard **Preferences** Viewers Do not want to use any template Dashboard Info | Dial Info Dashboard Templates dashboard template. 26 Next >

FIG. 9

Dashboard Info Dial Info	Dial Info	Viewers	Preferences	Create Dashboard	ard	
All the required fields are marked by *.	s are mark	ed by *.				
Jashboard Title*:			\ \ 			
Enter a partial name	of the cust	tomer. A list	of all customers	will be displayed	which contain the part	Enter a partial name of the customer. A list of all customers will be displayed which contain the partial customer name you enter. If you leave
the following field blank, you will not	blank, you	will not be	able to select a	customer num	er or name from the	be able to select a customer number or name from the subsequent screens. For example, if you
want to create a das	shboard for	Crescent Ele	ectric, enter "cre	scent" or "CRES	CENT" in the partial cus	want to create a dashboard for Crescent Electric, enter "crescent" or "CRESCENT" in the partial customer name. The search in the databas
based on your entry in case insensitive.	in case ins	ensitive.	7.284			
Partial Customer Name:	ame:					
You can enter up to	5 partial cu	stomer num	bers. A union of	f partial custome	name and partial custo	You can enter up to 5 partial customer numbers. A union of partial customer name and partial customer numbers will be used to generate the
sustomer name and customer number choice lists.	customer	number choic	æ lists.	286		
Partial Customer Numbers:	umbers:					
Choose if you want t	to display the	ne Product F	amily choice list	on the next scre	en. If you decide to vi	Choose if you want to display the Product Family choice list on the next screen. If you decide to view the Product Family list, it will take
at least 2 minutes t	to build the	e next scree	n. If you decide	not to display th	e list, ALL will be select	at least 2 minutes to build the next screen. If you decide not to display the list, ALL will be selected from the Product Family list.
Display Product Family list: Do not display the list	ımily list: [Do not displa	ay the list 🕠	D		
	٠					



Create Dashboard

Preferences

Viewers

Dial Info

Dashboard Info

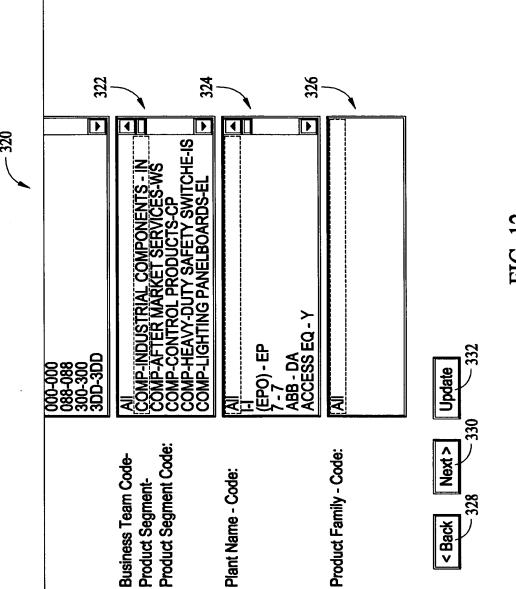
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Customer Names and Customer Names - Numbers fields will display all the customers where the partial name you entered appears. Selecting "All" from both fields will select all the customers in the database not just the customers displayed here. You can choose multiple selections from each of the following fields by holding Ctrl key and selecting the choices 302 310 38 AMERENCIPS - 25 AMERENCIPS - 25 AMERENCIPS - 25 AMERENCIPS - 25 312 2.8.4. S.-8.4.4. S.-8.4.4. S.-8.4.4. Customer Name - Number: Region Name - Number: Customer Name: Dashboard Title:

314

District Name - Number:







Create Dashboard

Preferences

Viewers

Dial Info

Dashboard Info

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You can select up to 6 dials per dashboard. Dials on the dashboard will be displayed in the order they appear in the "Selected Dials" box. To select a dial, check the box in front of the dial. To view the operational definition of a dial, click on the dial name. All the dials are grouped in 350 shipment on a completed stock requisition not including single An average of all the fill rates is displayed as the fill rate for For each requisition, the first ship date is calculated only using the line items where material class code is 'A'. If the 1st Shipment Fill rate is = Number of 'A' line items shipped will be used using the criteria you entered in the Dashboard fill rate for the first ship date is less than 10%, the next ship All the requisitions that have more than one 'A' line items. on the first ship date / Total number of 'A' line items for the Dial Definition The number of items shipped with the 1st 1st Shipment Fill Rate - Stock Items - A Items Excluding 6 1st Shipment Fill Rate - Stock Items - A Items Only line item requisitions or B or C class code line items. Selected Dials date for the requisition is used General Dials - Sales Trend Single Line Items 348 Type of Graph Calculations Filter screen. 346 24 A Items Only, Excluding Single Line Items A Items Only, Excluding Single Line Items 346 1st Shipment Fill Rate - Stock Unit Ship Dials to Select st Shipment Fill Rate - Stock Items 1st and 2nd Shipment Fill Rate Exclude Single Line Items Exclude Single Line Items Dashboard Title: sample various categories A Items Only A Items Only Standard Standard



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For each dial selected in the previous screen, you can choose the dial owner, upper and lower spec limits. A dial owner may or may not be an Create Dashboard New Dial Owner Spec Limits Enter Last Name Lower Upper None None Preferences Viewers Dial Info General Dials - Sales Trend Dashboard Title: sample Dashboard Info Dial Name application user. < Back



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Dashboard Info | Dial Info | Viewers | Preferences

Create Dashboard

Dashboard Title: sample

up to 5 viewers at a time. If you need to enter more than 5 viewers, enter 5 and submit the page. A new page will allow you to enter 5 more. You can grant viewing privileges for other users to view current dashboard. A dashboard can have any number of viewers. You can enter

382 **Enter New Viewers** Last Name

< Back



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Dashboard List Create Dashboard Admin Profile C Home B Home Help Comments Logout

Create Dashboard	
Preferences	
Viewers	
Dial Info	
Dashboard Info	

The preferences set here will be used to generate the dashboard. These preferences can be changed at any time.

Dashboard Title: sample

	13e	l	— 402 hboard. an 2000 <mark></mark> ■	
:	Varia		te das	
Dispiay	Dial Owners Spec Limits Variance		Ita to genera	
:	Dial Owners		board nonths of da data from	<u>.</u>
		Trend	te Dast 2 T n rd using	Dashboard List
Dial Name		Sales	Genera past 1	Dash
Dial		General Dials - Sales Trend	Time Span To Generate Dashboard A02	× Back 408
				-4

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Automated Customer Dashboards 1.0

Dashboard List Create Dashboard Admin Profile C Home B Home Help Comments Logout

Dashboard List Viewer My Dashboards | Dial Owner The following is a list of dashboards that you created. Generation time listed below is Eastern Time. The list is sorted by Dashboard Title.

sample [Edit Dashboard] Last Generated On: To be Generated [Generate Dashboard]

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Automated Customer Dashboards 1.0

C Home B Home Help Comments Logout Profile Dashboard List Create Dashboard Admin

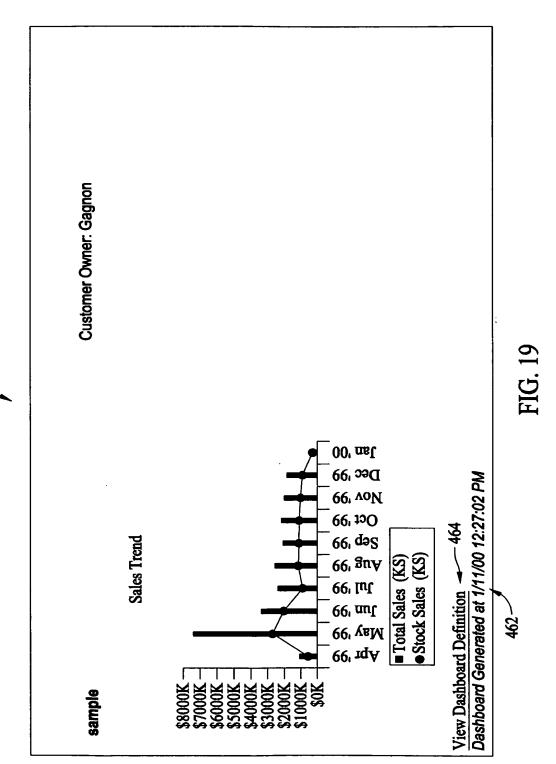
My Dashboards │ Dial Owner │ Viewer │ Dashboard List

The following is a list of dashboards that you created. Generation time listed below is Eastern Time. The list is sorted by Dashboard Title.

sample [Edit Dashboard] Last Generated On: Jan 11 2000 12:24PM [Generate Dashboard]

FIG. 18







					Au	Automated Customer Dashboards 1.0	S	tomer	Dashbo	ards	3 1.0	
			Dashboar	Dashboard List Create Dashboard Admin Profile C Home B Home	ate Dashb	oard Adr	nin	Profile	C Home	æ	ome	Ŧ
	A1	•	= Sale	Sales Trend								
	A	В	ပ	٥	ш	L.		9	Ŧ		_	_
-	Sales Tren	٥										
7	Requisitio	Requisitio	Customer	Requisitio Requisitio Customer Customer Requisitio Region	Requisitio	Region	Dis)istrict]	Total Sales Stock Sales	SSto	SS Sa	<u>8</u>
3	3/29/99	4/5/99	2827612	CRESCEN	CRESCEN 39610208 Central) Central	Ξ	inneapoli	539.88		539.88	ထ
4	3/30/99	4/5/99	2827612		CRESCEN 39610209	Central	Ξ	finneapoli	2,530.49	တ္		0
2	3/30/99	7	2827612	CRESCEN	CRESCEN 39610211	Central	Ξ	finneapoli	2	ന		0
9	3/22/99	4	2827601	CRESCEN	CRESCEN 39613834	Central	ĭ.	linneapoli	96	≍		0
/	3/29/99	7	2827604	CRESCE	N 39834074 (Central	Š	lorth Cent	6,834.96	ထ္		0
∞	3/30/99	•	N	_	CRESCEN 40869586 Central) Central	T S	ouis.	692.64	4		0
6	3/30/99	7	2827640	_	CRESCEN 40869586 Central) Central	S S	St Louis	692.64	4		0
9	4/1/99	4/5/99	2827605		CRESCEN 41398540 Central	Central	Ξ	Ainneapoli	1,007.00	0		0

69' 1qA

\$150K-

\$250K-

\$200K

\$100K-

\$50K-

99' 1qA

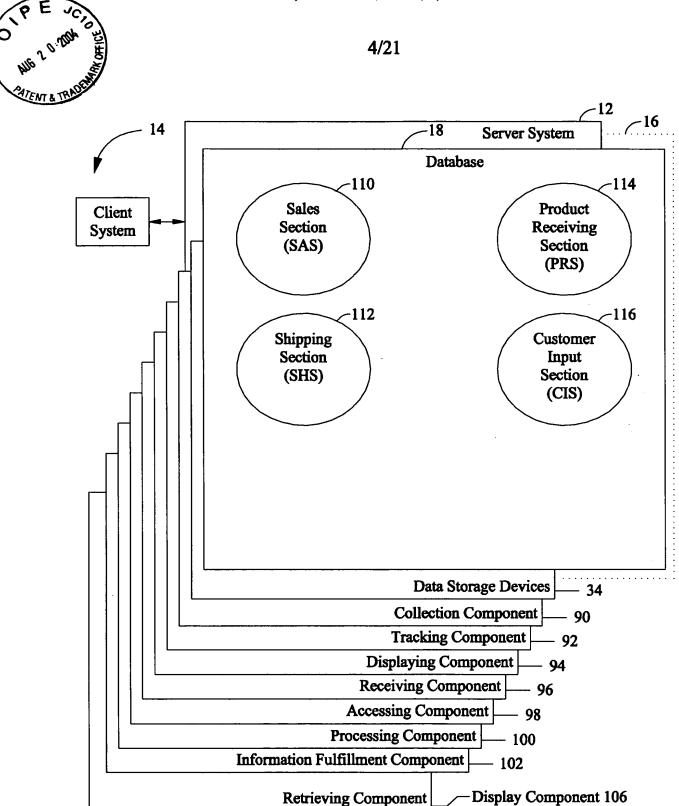


FIG. 4

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Printing Component 108

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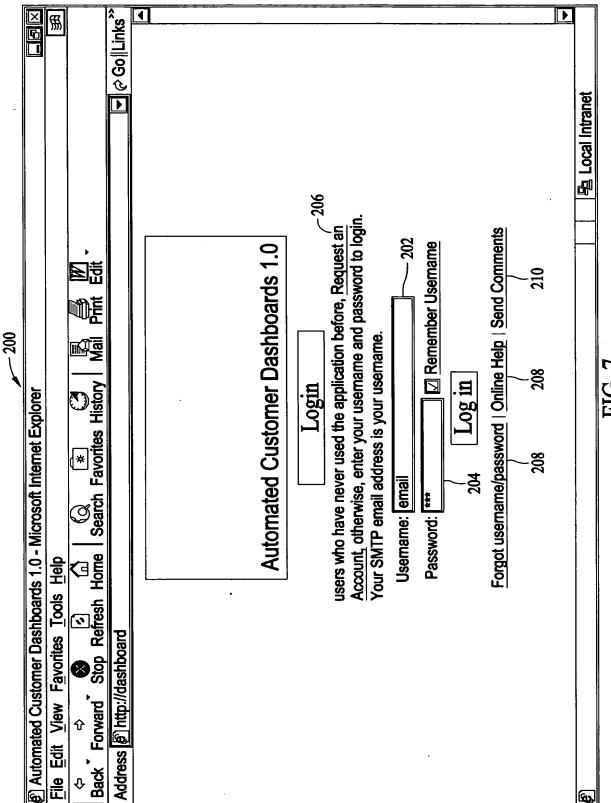
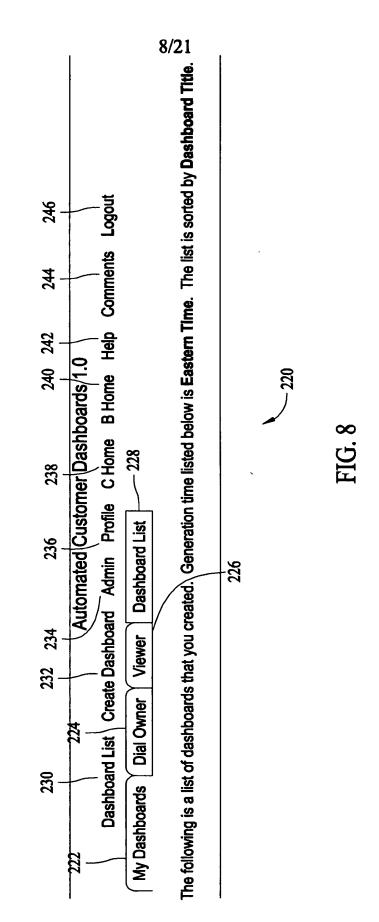


FIG. 7







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Dashboard List Create Dashboard Admin Profile C Home B Home Help Comments Logout

Create Dashboard
Preferences
Viewers
Dial Info
Dashboard Info

The preferences set here will be used to generate the dashboard. These preferences can be changed at any time.

Dashboard Title: sample

Dial Name Dial Owners Spec Limits Variance General Dials - Sales Trend Time Span To Generate Dashboard O Always use past 12

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Automated Customer Dashboards 1.0

Dashboard List Create Dashboard Admin Profile C Home B Home Help Comments Logout

Dashboard List Viewer My Dashboards Dial Owner The following is a list of dashboards that you created. Generation time listed below is Eastern Time. The list is sorted by Dashboard Title.

sample [Edit Dashboard] Last Generated On: To be Generated [Generate Dashboard]

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Automated Customer Dashboards 1.0

C Home B Home Help Comments Logout Profile Dashboard List Create Dashboard Admin

∫ My Dashboards ∫ Dial Owner ∫ Viewer ∫ Dashboard List

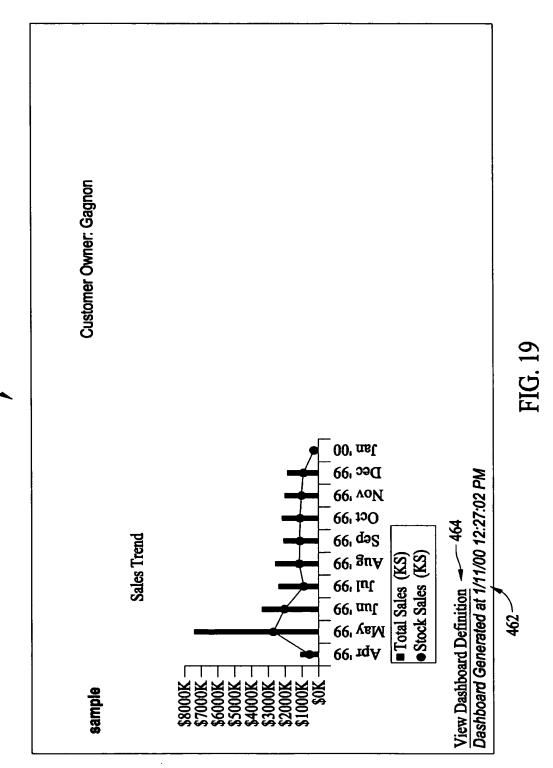
The following is a list of dashboards that you created. Generation time listed below is Eastern Time. The list is sorted by Dashboard Title.

sample [Edit Dashboard] Last Generated On: Jan 11 2000 12:24PM [Generate Dashboard]

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FIG. 18







						Aut	omat	od Cu	stomer	Automated Customer Dashboards 1.0	ards 1	0.
			Dashboar	d List C	reate	Dashbo	ard '	Admin	Profile	Dashboard List Create Dashboard Admin Profile C Home B Home	B Horr	e He
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	V	8	၁	0		Е	ш.		9	I	<u> </u>	
-	Sales Tren	-										
7	Requisitio	Requisitio	Requisitio Customer Customer Requisitio Region	Custome	₹ %	equisitio	Regid	_)istrict	Total Sales Stock Sales	s Stock	Sales
3	3/29/99	4/5/99	2827612 (CRESCE	38 N	N 39610208 Centra	Self	_	finneapoli	539.88		539.88
4	3/30/99	4/5/99	2827612		38 NH	CRESCEN 39610209 Central	Cent	_	finneapoli	2,530.49	o.	0
5	3/30/99	7	2827612	CRESCE		N 39610211	Central	2	linneapoli	Ž	က	0
9	3/22/99	•	2827601	CRESCE		N 39613834	Centra	2 _	finneapoli	98	<u> </u>	0
7	3/29/99	4/5/99	2827604	_	SE NE	CRESCEN 39834074 (Central	Z	lorth Cent	6,834.96	ယ	0
8	3/30/99	4/5/99	2827640	CRESCEN	HAN:	40869586 Central	Sent	_	St Louis	692.64	4	0
6	3/30/99	4/5/99	2827640	_	HAN:	CRESCEN 40869586 Central	Sent	य य	Louis	692.64	4	0
田	4/1/99	4/5/99	2827605	CRESCE	N.	CRESCEN 41398540 Central	Sent	2	finneapoli	1,007.00	0	0